

# GLOBAL LEADER IN COLOR SCIENCE AND TECHNOLOGY ENTRUSTS ITC

TO IMPLEMENT EBS R12.2 TOGETHER WITH PROJECT MANAGEMENT, TESTING & DEVELOPMENT

# CUSTOMER PROFILE

#### HQ

Grand Rapids, Michigan, U.S. www.xrite.com

#### INDUSTRY

Electrical/Electronic Manufacturing

### **EMPLOYEES**

7,573

#### **ITC SERVICES**

**Consulting Services** 

#### INTRODUCTION

Our client is a global leader in manufacturing of color measurement & management products, as well as solutions that regulate quality in the processing of film and X-rays. The client was previously on a 20-year-old legacy ERP system, looking for an implementation of Oracle EBS R12.2 with a partner that could also help them with the project management, testing and development.

#### **CHALLENGES**

The implementation was very large and complex and the ITC delivery team played an instrumental role in making the project success.

- Over 55 data conversions & 120+ CEMLIs
- A major customization using Oracle Configurator for X-Rite's Custom Build Orders (CBO)

#### **SOLUTION**

- ITC carried out the Global Design and Roll out of Oracle R12.2 Financials, Procure to Pay, Order to Cash, Forecast to Plan and Discrete Manufacturing
- Implementation was completed considering clients standard global processes & preserving clients integration standards, while adopting standard Oracle business process
- Over 55 data conversions, design, development and testing of 120+ CEMLIs, and a major customization using Oracle Configurator for client's Custom Build Orders (CBO)

#### **RESULTS**

- Client went live with over 22 Oracle EBS modules in Finance, Supply Chain, Manufacturing, Services, and Oracle GTM Cloud on time and budget.
- Standardized global business processes using global design approach;
   Enhanced Reporting and Analytics
- Real time integrations between on-premise Oracle EBS to Oracle GTM Cloud were built
- Customer entrusted ITC with Phase 2 in EMEA, with future phases being planned in APAC as a part of a multi-year global roll out

#### **ABOUT OUR EBS SERVICES**

Our Oracle EBS Services allows you to leverage the full power of your EBS by designing a solution that is robust enough to address your functionality needs of today, while being scalable enough to keep pace as your business grows. All of our service options are designed to avoid critical interruptions and minimize downtime, while maintaining continuity as you unlock new opportunities in your EBS.

Get in touch with our experts today to achieve maximum ROI out of your R12.x implementations, upgrades & global ERP rollouts.

+1-415-901-7500 · contact@itconvergence.com · www.itconvergence.com

## ITC ADVANTAGE

- Processes
   Standardization
   and Change
   Management
- Successfully delivered multiple R12.x Implementations, Upgrades & Global Rollouts
- 20+years of experience with deep functional expertise in EBS R12