

A MULTINATIONAL BIOPHARMACEUTICAL MANUFACTURER AND DISTRIBUTOR PARTNERS WITH ITC TO

EXECUTE DIVESTITURE OF AN INTERNATIONAL LEGAL ENTITY

CUSTOMER PROFILE

HQ
Chicago, Illinois

INDUSTRY
Healthcare

EMPLOYEES
57,750

ITC SERVICES
• Consulting Services

APPLICATIONS & TECHNOLOGIES

The scope includes the following Oracle Products/Modules:

- Financials (General Ledger, Fixed Assets, Receivables, Payables, Payments, Latin Tax Engine and E-Business Tax)
- Supply Chain (Order Management, Purchasing, Inventory Management)
- Warehouse Management & QA
- Cost Management
- Bill of Material
- Peru Localization Reports

INTRODUCTION

Our client is a multinational conglomerate that manufactures and distributes diagnostic imaging agents and radiopharmaceuticals for imaging modalities that are used in medical imaging procedures. Our client reached out to ITC the help with their spin-off project, where they wanted to divest its international legal entity in Peru from their main business.

CHALLENGES

- Implementing Peru Localization features within the Global processes as well as the e-Billing program
- Fit in local legal requirements into corporate processes
- Dependency on data also had an impact on 3rd party interfaces requiring 4 rounds of testing to be performed
- ERP resided on corporate environment and had to be moved to dedicated servers, involving all client's ecosystem interfaces like costing, HR, Sales, Direct Purchases, etc.

SOLUTION

In support of this project, ITC provided the following Services to the Client:

- Project Management, Testing and Technical support for the overall project scope
- Work with the Corp Team to assist the Client functional team through the divestiture process
- Peru eBilling features based on legal requirements and 3rd party supplier integration
- Peru Oracle Localization implementation
- 15+ data conversions

RESULTS

Thanks to our support our Client was able to:

- Achieve a successful spin-off over the course of 1+ year with an entire Client Ecosystem integration
- Replace existing corporate instance with a major Globalization Solution

This project marked a milestone for the client as it was the first time a 3rd party implementation team delivered the entire corporate solution, not only the localizations.

ITC ADVANTAGE

- Oracle Platinum Partner & Oracle Excellence Awards Recipient
- Oracle Cloud Excellence Implementer (CEI) & Oracle Cloud Managed Service Provider (MSP)
- Advisory Board Member of Oracle EBS
- Oracle ACE Directors & Deep Functional Expertise
- Gartner Magic Quadrant Recognition for 8+ years (2012-2019)