ITConvergence
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AMERICAN HEALTHCARE COMPANY PARTNERS WITH ITC TO

EXECUTE DIVESTITURE OF ONE OF THEIR BUSINESS DIVISIONS

CUSTOMER PROFILE

HQ
Nashville, TN

INDUSTRY
Healthcare

EMPLOYEES
57,750

ITC SERVICES
- Testing Services

APPLICATIONS & TECHNOLOGIES

The scope includes the following Oracle Products/ Modules:

- AP – Accounts Payable
- AR - Accounts Receivable
- GL - General Ledger
- CE – Cash Management
- FA – Fixed Assets
- PA - Project Accounting
- Treasury
- Oracle Benefits
- Oracle HR & Payroll
- Procurement, iProcurement
- eCommerce Gateway / XML Gateway (EDI)
- Oracle Web Center
- EVHC CEMLI for Oracle EBS

INTRODUCTION

Client is an American healthcare company and national hospital-based physician group. The client was looking for a partner to execute divestiture of its medical transportation business and help them segregate their Functions and Processes from their Company and streamline and enhance their IT functions as well.

CHALLENGES

- Coordination with 10 different parties involved in the project: ITC Global teams, Divested Entity (DE), Client Business teams, ePrentise and 3rd party stakeholders
- Business had not accurately defined business rules for areas like chart of accounts, at the beginning of the project causing issues when ePrentise's tool scripts were executed
- This and the dependency on data also had an impact on 3rd party interfaces requiring 5 rounds of testing to be performed

SOLUTION

In support of this project, ITC provided the following Services to the Client:
- Project Management, Testing and Technical support for the overall project scope
- Work with the ePrentise Team to assist the Cllient's functional team through the divesture process – using ePrentise software and methodology
- Testing - work with Envision team to build and execute the following, with particular emphasis on CEMLI testing and remediation:
  - Test Plan
  - Test Scenarios
  - Test Execution
  - Test Result Validation
  - CEMLI Unit Testing
  - Integration Testing

RESULTS

Thanks to our support Envision was able to:
- Successfully clone DE Instance from Client and purge DE data from Client's production system
- Re-point all 3rd Party and boundary application systems to the new DE production instance and business data validations
- Clearly define and segregate duties, roles & responsibilities for divested entity & parent
- Achieve a smooth transition with a cut-over planned and executed in 92 hours
- Have a different production system from DE, with both companies having a system focused on each business and customers

ITC ADVANTAGE

- **Oracle Platinum Partner & Oracle Excellence Awards Recipient**
- **Oracle Cloud Excellence Implementer (CEI) & Oracle Cloud Managed Service Provider (MSP)**
- **Advisory Board Member of Oracle EBS**
- **Oracle ACE Directors & Deep Functional Expertise**
- **Gartner Magic Quadrant Recognition for 8+ years (2012-2019)**