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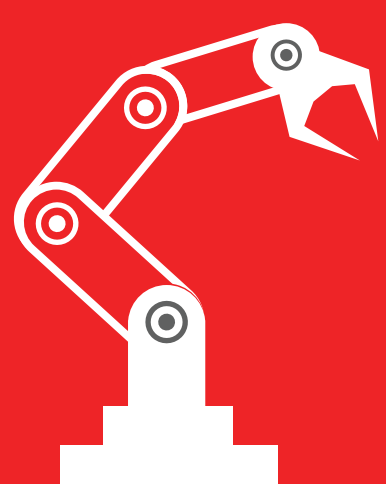
5 REASONS YOU NEED
TO INCLUDE GOVERNANCE IN YOUR RPA PROJECT

Robotic Process Automation (RPA) is among the hottest technologies in the market. Its promises to lower costs while improving process quality at the same time, generating great enthusiasm among business users that cannot wait to try it.



But this eagerness to leverage its benefits, can quickly lead an RPA implementation into a series of challenges and risks if there's not a proper Governance Plan in place.

Here are the top 5 reasons you need a Governance Plan before your RPA implementation:

TO MITIGATE STRATEGIC AND OPERATIONAL RISK

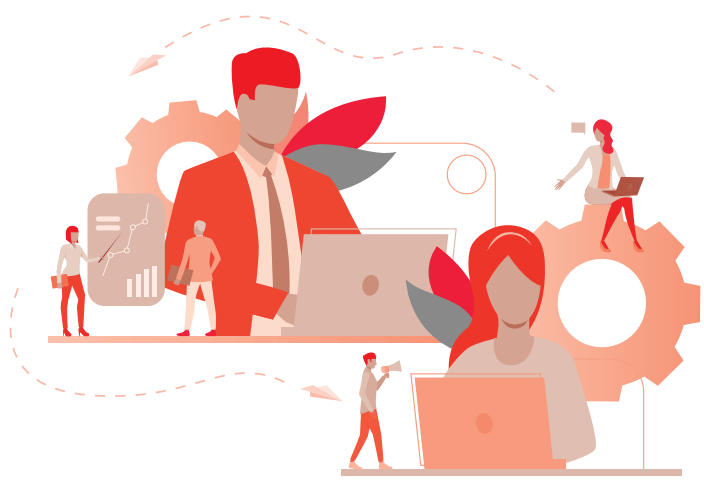
Robots have access to passwords and system credentials that were previously only available to users. They also have access to sensitive private and financial information. The correct way to protect your organization from an unauthorized use of that information is to make sure automated processes comply with your security standards.

MAKE SURE THE INVESTMENTS ARE JUSTIFIED AND PROMOTE COMPANY'S COMPETITIVITY

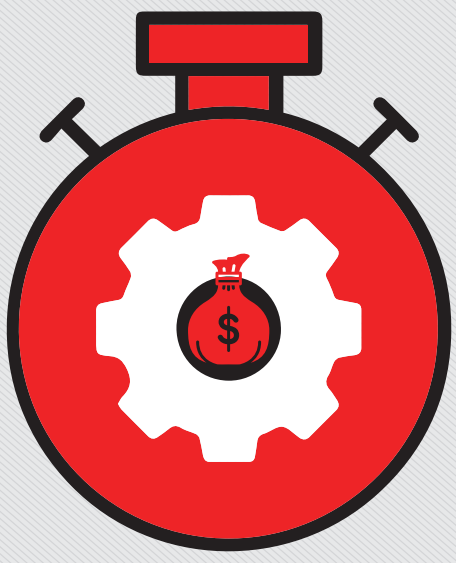
Companies need to make sure RPA is the appropriate technology to solve the justification of its implementation and was not solely selected due to a speed-to-market goal. Governance provides the guidelines and templates for assessment, design, development and deployment of robots, managing the demand pipeline.

CLEARLY IDENTIFY ROLES AND ACCOUNTABILITY FOR THE MANAGEMENT, MAINTENANCE AND SUPPORT OF RPA

A strong Governance Plan allows business units to manage the business processes while letting the IT department protect the infrastructure. It defines roles and responsibilities and who has the authority to take each decision.



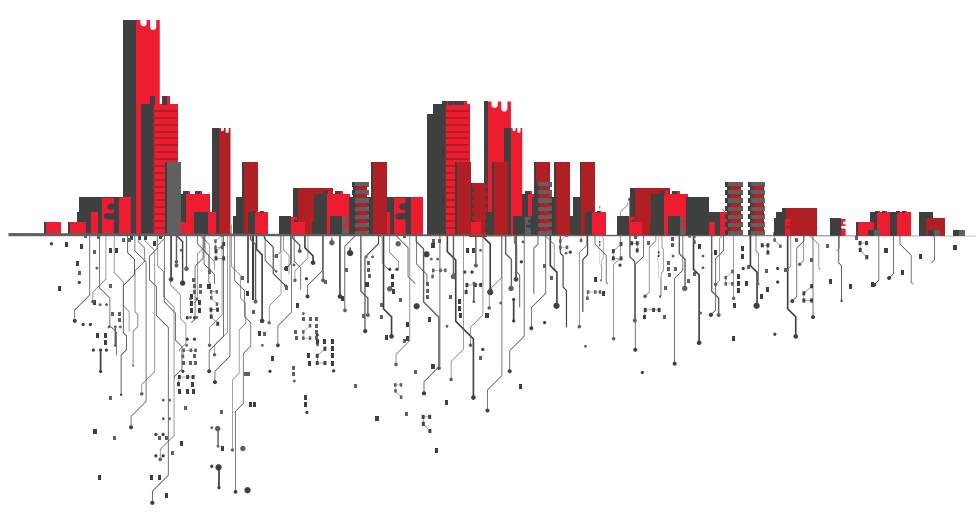
MEASURE PERFORMANCE AND PRODUCTIVITY



Performance and productivity metrics & measurement are also circulated via the governance process in order to carry out impact assessments and highlight areas for business improvement.

TREAT RPA AS AN ENTERPRISE CAPABILITY

Governance helps you treat RPA as an enterprise capability and resist the temptation to make quick wins by implementing automation in siloes. It is difficult to scale and brings only short-range benefits.



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WWW.ITCONVERGENCE.COM | +1-415-962-3227 | CONTACT@ITCONVERGENCE.COM