

Torani Sets the Groundwork for its Oracle R12.2.4 Upgrade



PROFILE



Torani
San Francisco, California, USA
www.torani.com

INDUSTRY

- Food and Beverages
- Process manufacturing

EMPLOYEES

- 100-500

PROJECT LOCATION

- USA

IT CONVERGENCE SERVICES

- Hosting and Managed services

APPLICATIONS & TECHNOLOGIES

- Financials
- Supply chain modules: order management
- Process Manufacturing

ITC remediated Torani's CEMLI objects so that they can be compatible with the new Oracle EBS R12.2 version.

COMPANY OVERVIEW

R. Torre & Company, Inc., maker of Torani, is a San Francisco based family-owned company that has been producing flavoring syrups, sauces and blended drink bases since 1925. Today, Torani is headquartered in San Francisco and addresses the needs of customers globally through its ecommerce website.

THE CHALLENGE

Update the current CEMLI objects

Reduce/minimize downtime during the technical upgrade.

Accelerate business process testing time during the upgrade.

Torani needed to update its custom objects in preparation for its upcoming R12 upgrade. The objects needed to work properly as they had up to this point, and were expected to continue doing so after the upgrade. The challenge was to minimize downtime during the project by setting the ground for the upgrade beforehand.

THE ITC SOLUTION

Make the objects consistent

This was done by working under a single schema instead of individual modules

CONTACT US TODAY TO FIND OUT HOW IT CONVERGENCE CAN HELP YOU TO REDUCE YOUR UPGRADE TIMELINE AND PERFORM A SEAMLESS TRANSITION FROM R12.1 TO R12.2.

ITC ADVANTAGE



Strong technical resources



Dedicated skill base that ITC has due to the several upgrades we have performed



Global support model



Assigned Project managers

