Tai Ping Carpets Improves the Speed and Ease of Use of Oracle by Deploying CloudIO

ITConvergence®
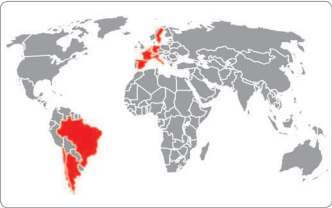EXPERIENCE the power of results

By partnering with IT Convergence, Tai Ping Carpets equipped their sales team to efficiently leverage their EBS data and quickly perform their day to day activities on a multi device platform

COMPANY OVERVIEW

Tai Ping Carpets is a global manufacturer of luxury handcrafted custom carpets serving a sophisticated and international clientele of interior design professionals. Based in Hong Kong, Tai Ping Carpets operates flagship showrooms in New York City and Paris, as well as proprietary factories, design studios, and showrooms in 100 countries and four continents.

THE CHALLENGE

> **Heavy customization of the quoting pages**
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> **Limited number of features of E-Business Suite's Order Management interface**
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> **Lack of opportunities to enhance productivity through Oracle's technology**

Tai Ping Carpets was looking for a new user interface that allowed for more efficient collaboration and performance. By using the traditional Oracle platform, the order entry team faced the issue of time consumption and convolution. They were looking for a solution that would enable their organization to better streamline their day to day entries, and also provided a mobile interface.

THE ITC SOLUTION

> **New user interface allows working process granule visibility**
>
> **Simplified and faster quote creation with CloudIO**
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> **Productivity growth due to fast communication capabilities between sales, order management and design teams**

ITC integrated a solution that allows end users to efficiently access information from the EBS database and go about their everyday activities regardless of whether they are working from a desktop, tablet or mobile phone. With the new interface, more than 200 end users are able to run processes faster. The efficient usage and accelerated working flows created a bridge between different departments.

CONTACT US TODAY TO DEPLOY ONE OF THE BEST-IN-CLASS, EFFICIENCY-DRIVEN APPLICATION PLATFORM WHICH WILL DRAMATICALLY ENHANCE YOUR END USER PRODUCTIVITY IN JUST MONTHS

ITC ADVANTAGE

☑ **ITC is one of the few providers of this type of solution**

☑ **Strong partnership with CloudIO and Oracle**

☑ **Due to our capability of delivering Professional Services, ISS, and Hosting, CloudIO can be easily added to an E-Business Suite project**

"Everyone who touched it has loved it. It's easy to learn and the client is heavily working on it as well, so it's something that brings excitement for the entire company. The additional enhancements to the platform take Oracle forward entirely. From an end-user perspective, everyone has enjoyed it; it was very easy to pick up."

Jesse Delgado, Consultant

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