

IT Convergence helps US-based Retail Jewelry Chain integrate Oracle EBS with Salesforce.com with the most cost-effective middleware solution



PROFILE



Jewelry retail chain
Azusa, CA, USA

INDUSTRY

- Retail

EMPLOYEES

- 400

PROJECT LOCATION

- On-site: Azusa, CA
- Remote support

IT CONVERGENCE SERVICES

- Consulting & Integration project management

APPLICATIONS & TECHNOLOGIES

- WSO2 ESB
- WSO2 DSS
- Oracle E-Business Suite
- Salesforce.com
- Custom POS Application

By partnering with IT Convergence, our customer was able to fully synchronize their key applications avoiding double entries and duplicated data throughout their system environment, shortening the time to handle customers and increasing overall efficiency in processing transactions by having a fully automated framework.

COMPANY OVERVIEW

US-based retail jewelry chain, specialized in engagement rings with over 20 stores nationwide. The company was founded in 1921 and has its Headquarters in California.

THE CHALLENGE

Low Budget – High Quality Expectations

Complex Integration of Customer Data under hybrid environment, connecting data between Oracle E-Business Suite, Salesforce.com & custom POS application.

Bi-directional Real-Time Synchronization

THE ITC SOLUTION

Our Integration software assessment suggested that WSO2 ESB was the best fit to address customer's challenges & requirements

Established an agile SOA framework using best practices to accommodate future enterprise integrations on business processes

Successfully carried out the Oracle EBS & Salesforce.com integration project under a robust, reliable & cost-effective solution scalable for future integrations

CONTACT US TODAY TO FIND OUT HOW IT CONVERGENCE CAN HELP YOU FACE YOUR INTEGRATION CHALLENGES WITH THE BEST IN CLASS AND COST-EFFECTIVE SOLUTIONS.

ITC ADVANTAGE

- Pre-established SOA framework for cloud integrations
- Experienced SOA consultants
- 24/7 remote support

